



Community Health Care  
19 Foster Street  
Cessnock NSW 2325  
Phone: 4991 0333

Mount View High School  
106 Mount View Road  
Cessnock NSW 2325  
Phone: 4990 2566

[www.communityhealthcare.org.au](http://www.communityhealthcare.org.au)  
Email: [admin@communityhealthcare.org.au](mailto:admin@communityhealthcare.org.au)  
[mountview-h.school@det.nsw.edu.au](mailto:mountview-h.school@det.nsw.edu.au)

## 1. Access: Mount View High School GP Clinic

Students in Year 11 and 12 are eligible to access the general practice which is situated on the ground floor of the Administration building at Mount View High School. In 2020 the service will operate each Wednesday between the hours of 10am and 2pm.

Whilst the GP clinic will be marketed to students in Year 11 and 12, the HOTDOC app does not prevent younger students from requesting an appointment. Students in Years 7,8,9 and 10 who self-refer to the GP clinic will meet with the nurse and then subsequently the GP to determine if the young person's medical need and maturity meet threshold for consultation. In this instance the GP may contact caregivers if needed.

Staff will gain permission from the caregiver of students who are in year groups 7, 8, 9 or 10 before they are supported in making a booking for the school GP clinic.

No student is refused access to services on the basis of gender, race, disability, Aboriginality, religion, ethnicity, beliefs, sexual preference or medical condition.

All students attending the service must have a Medicare access card that is valid and a 'My Health Record' through <https://www.myhealthrecord.gov.au> to enable other medical practitioners providing care to have access to current treatment provided at the school clinic.

Patients are provided with appropriate and adequate information to make informed decisions about investigations, referrals or treatment. Patients have the right to refuse any treatment, advice or procedure. Our doctors discuss all aspects of treatment and will offer alternatives should a student or their guardian / parent where applicable seek another medical opinion. This Practice participates in the Royal Australian College of General Practitioners (RACGP) Training Program and regularly has registrars employed, some of whom may provide care to students.

This Practice acknowledges a patient's right to complain should any service not meet their needs. All complaints are to be forwarded to the Practice Manager at Community Healthcare.

**No charge for medical services will be made to the student from Community Healthcare. All care is billed to Medicare. Out of pocket expenses may be incurred for pharmacy prescriptions, or from referred services such as radiology, professional services or specialists.**